

MEDICATION REFILLS

NARCOTIC MEDICATIONS

- Narcotic pain medications (Fentanyl/Duragesic Patches, Percocet, Roxicet, MS Contin, Oxycodone, Dilaudid, Morphine, Tramadol) will require a physician-directed electronic prescription which must be sent to your pharmacist in order to receive a refill.
- Our physicians are unable to prescribe narcotics or other controlled substances after hours or on weekends.
- Call the Triage nurses before you need to pick up a refill and please allow 48 hours for your prescription to be ready.
- Please check in at the Reception Desk to obtain your prescription. (Please check with your office as each site may vary slightly with this process.)

OTHER MEDICATIONS

- The best way to have a prescription refilled is to give your pharmacist the prescription number from the label.
- If the prescription information is not available or you need a new prescription, please call our office at least 24 hours in advance and we will phone in a prescription to the pharmacy of your choice.
- Your pharmacy may need to call our office during working hours to get your doctor's approval to refill certain medications.
- Some medications also require a Prior Authorization from your insurance company. This often will take from 24-72 hours. Your pharmacy should advise you if this is the case.
- It is most helpful to request refills of any medications needed at the time of your scheduled visit with your physician. Please avoid prescription requests on weekends.
- Most medications can be prescribed electronically through **E-Scripts**, make sure your preferred pharmacy is noted in your chart and is up-to-date.