



PROVIDING QUALITY AFFORDABLE CARE TO ALL OF OUR PATIENTS IS OUR MISSION

As cancer and hematology specialists, we know that modern cancer and hematology care may be expensive. We will work with you and your insurance company to provide the most effective treatment options at the minimal cost to you. The best outcomes are achieved when you and Compass Oncology work as a team to determine a financial plan.

How Compass Oncology works with you:

Compass Oncology provides verification and review of your insurance benefits. If you do not have insurance, the Patient Benefits Representative will review the Compass Oncology Discount policy with you.

Once your treatment plan is agreed on, the Patient Benefits Representative will give you an estimate of your financial responsibility.

If you feel your estimated cost is not affordable, we need to know immediately, so we can work with you to meet your medical and financial needs before treatment starts. The Patient Benefits Representative can give your information on financial assistance options that may be available from a wide variety of local and national resources. If you want to pursue any of the available options, you will need to complete all required paperwork and receive assistance approval prior to beginning treatment.

Compass Oncology will bill your primary insurance carrier. As a courtesy, we will also bill your secondary insurance carrier. After 60 days, any unpaid balances for secondary insurance will become patient responsibility.

You are responsible for ensuring Compass Oncology has your most current health insurance and billing information. We ask that you notify us either in person or via phone or mail any time you have a change in your insurance or billing information. If you lose insurance coverage, we must be notified immediately so the financial assistance process can be started before your balance rises.

Please provide your current financial information when requested.

Please bring your current health insurance identification card to all appointments.

Please complete all required paperwork in a timely manner.

Payments for co-pays, deductibles and balances not paid by your insurance company are your responsibility.

Co-payments are due at the time of service. We may also ask for payment on any outstanding patient balances at the practice site. Compass Oncology sites accept cash, checks, money orders and credit cards. Our Central Business Office accepts check by phone and credit card payments. Automatic recurring payments may be set up on our website: www.compassoncology.com/payments, at the site or over the phone.

You are responsible for assisting the practice in obtaining any referrals that may be required by your insurance plan prior to your appointment

The Patient Benefits Representative at your Compass Oncology site or your assigned Insurance Specialist at the Central Business Office are your contacts for any billing or insurance questions or concerns. A monthly patient statement is sent detailing any patient balance activity (new charges, adjustments and payments from insurance, etc).

I understand the above policies and have had the opportunity to discuss any questions I may have.

Patient/Responsible Party Signature

MRN#

Date