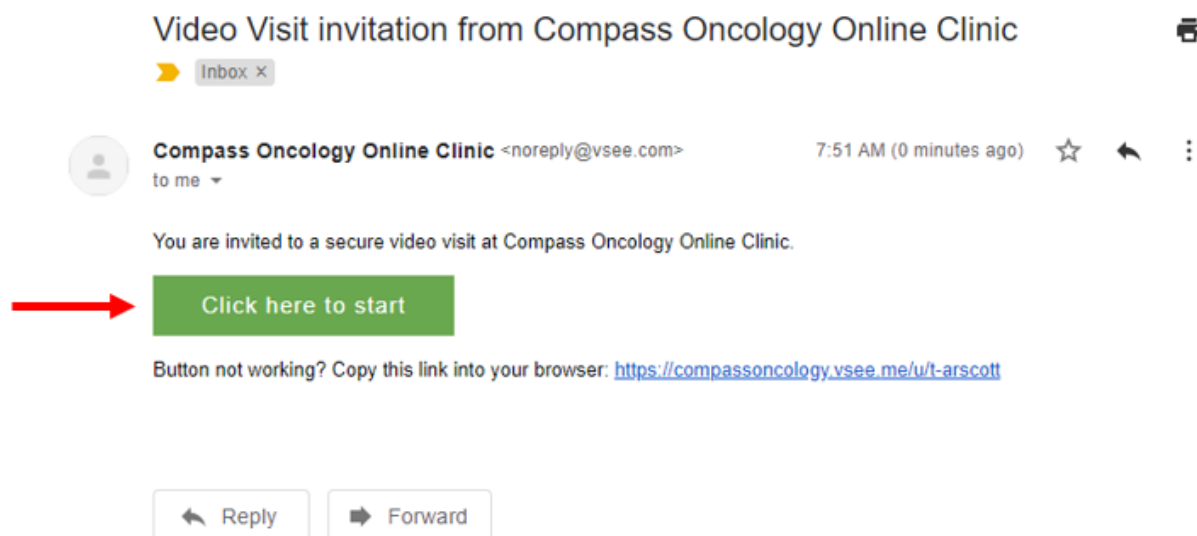


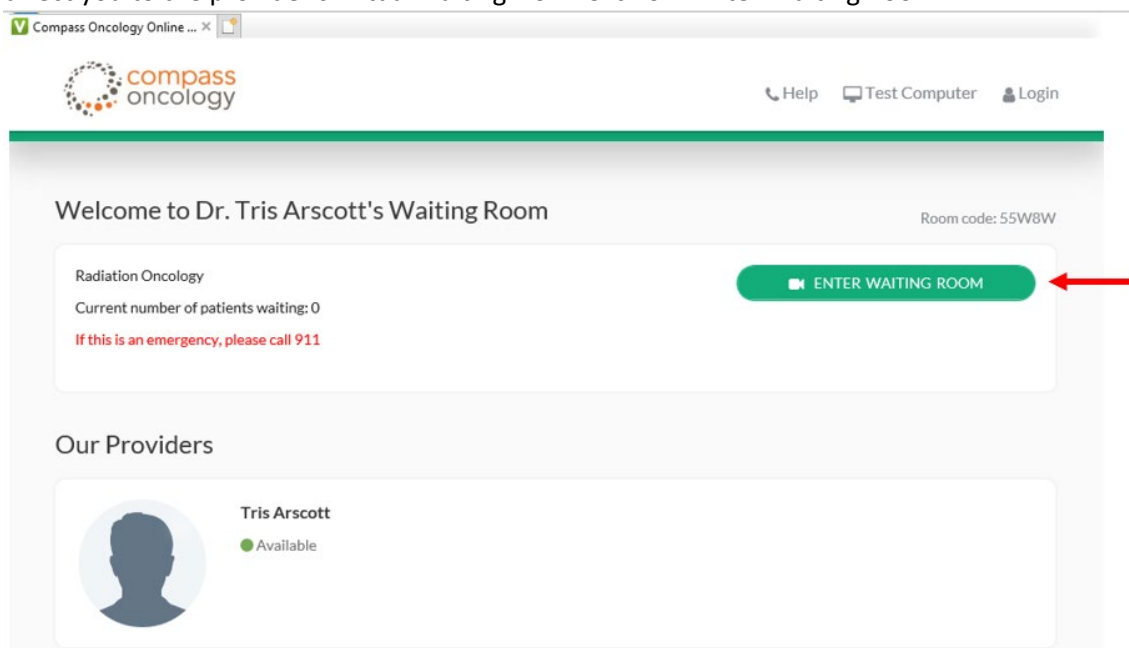
# DESKTOP VSEE INSTRUCTIONS FOR HELPING PATIENT LOG IN AT TIME OF APPOINTMENT

VSee Download for Mac Video Tutorial: <https://youtu.be/2Yc7-O2AAXU>

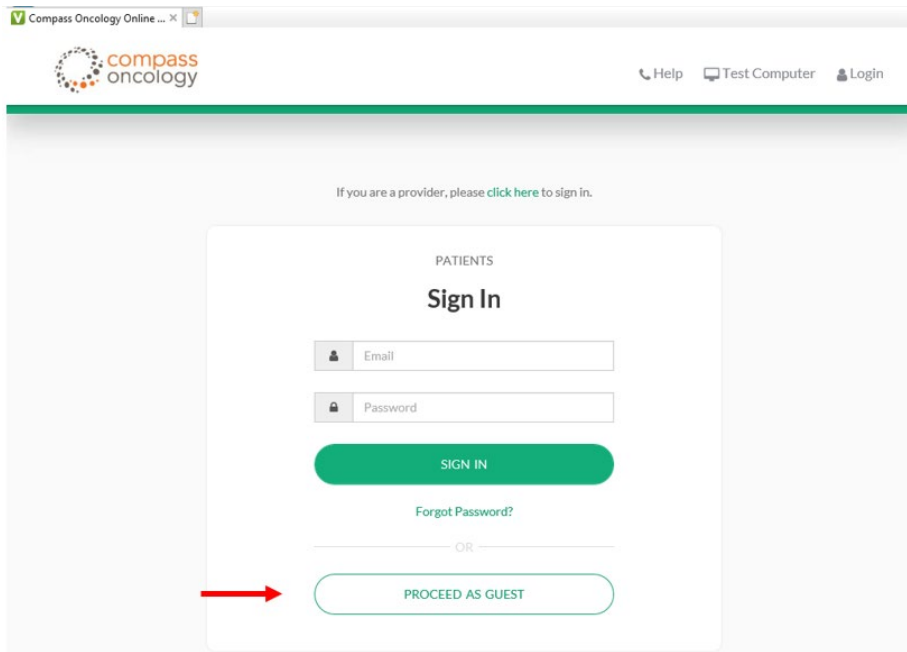
1. You will receive an email from “Compass Oncology Online Clinic”. Click on the green box to continue.



2. This will direct you to the provider’s virtual waiting from. Click on “Enter Waiting Room”



3. This will direct you to either log into your VSee account, or “Proceed as Guest”.



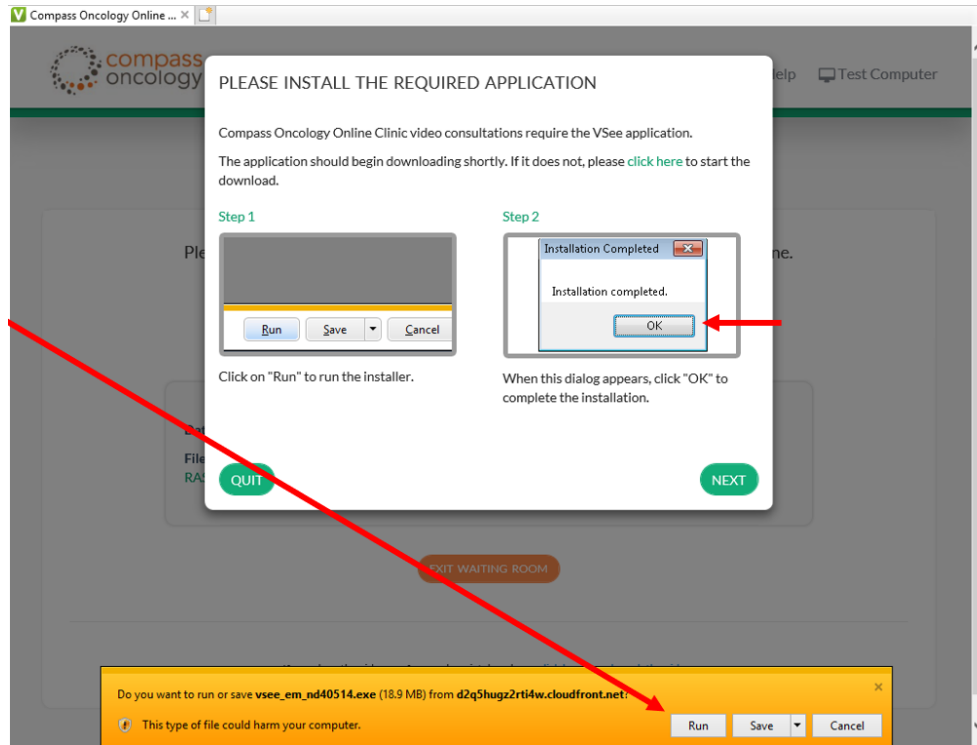
Unless you already have a VSee account, you will click on “Proceed as Guest”

4. Fill out the following information to proceed into the visit. **Your name entered MUST match name that scheduler scheduled you under.** Then click “Continue”.

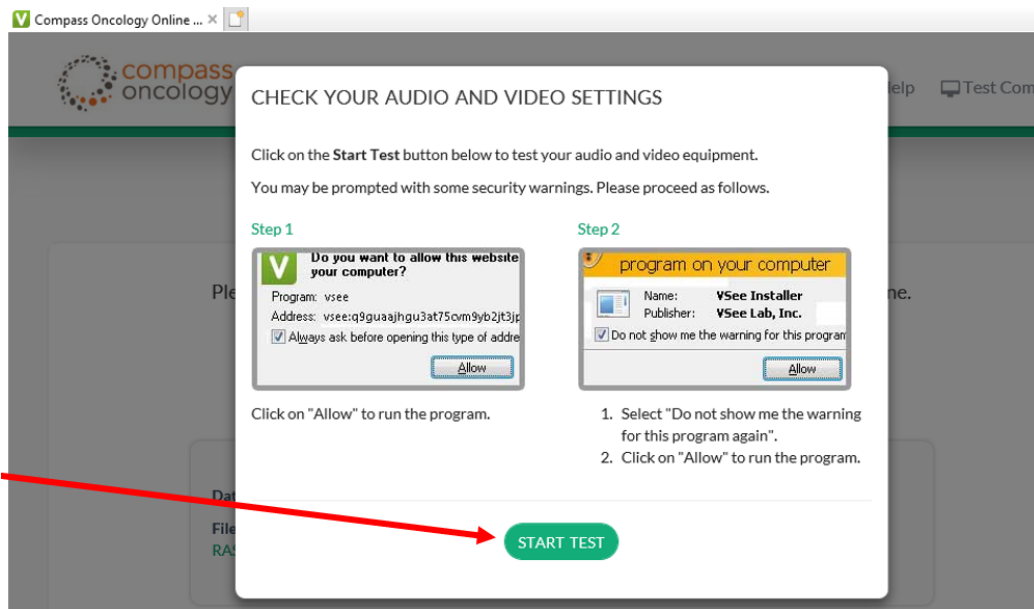
Name, DOB and Telemedicine Consent (top and bottom arrows) are **REQUIRED**. Chief Complaint and Attachments (middle arrow) are optional.

5. A screen will pop up prompting you to install VSee or Proceed to Consultation. If this is your first VSee visit you will need to install VSee prior to entering the appointment. Otherwise you may click “Proceed to Consultation”.

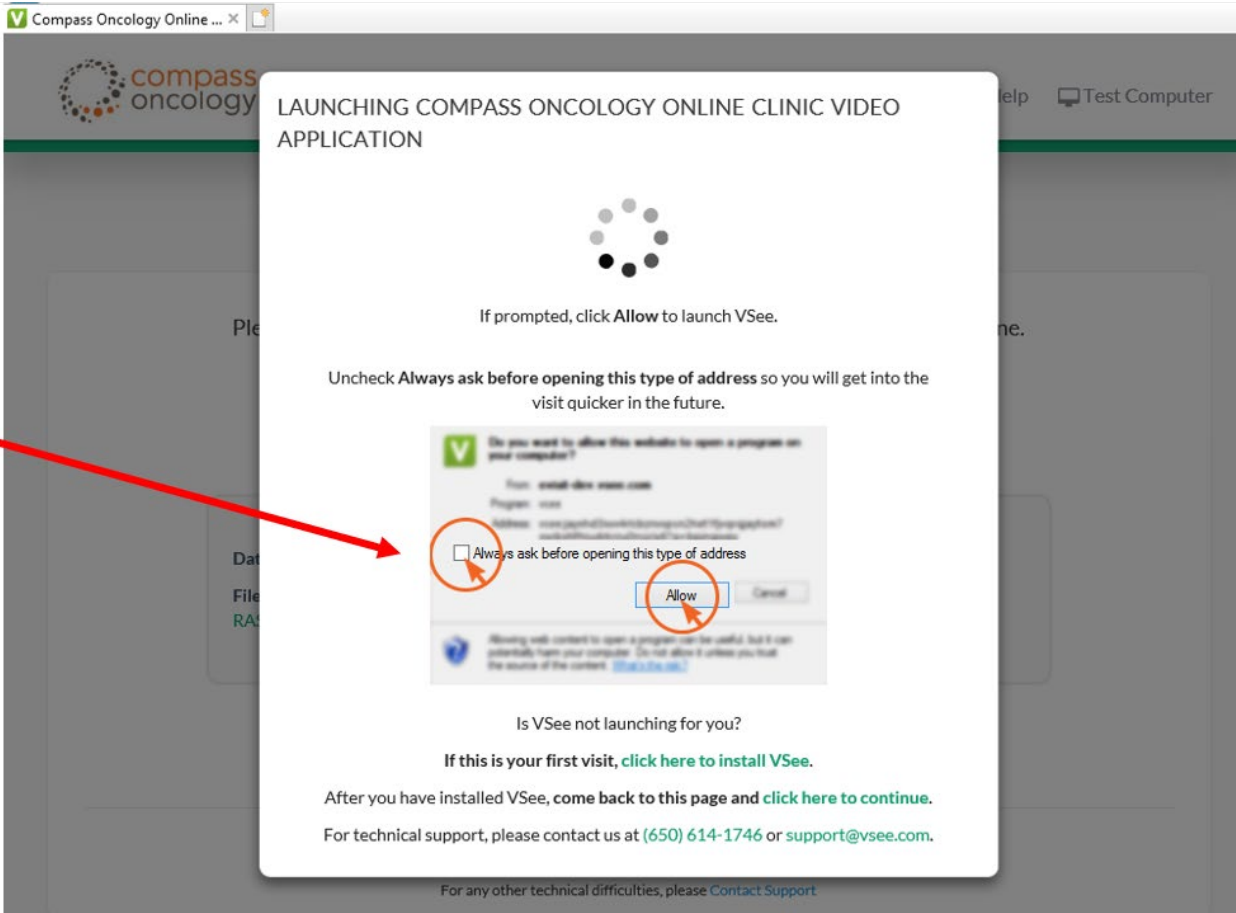
6. Click "Run" to proceed with installation



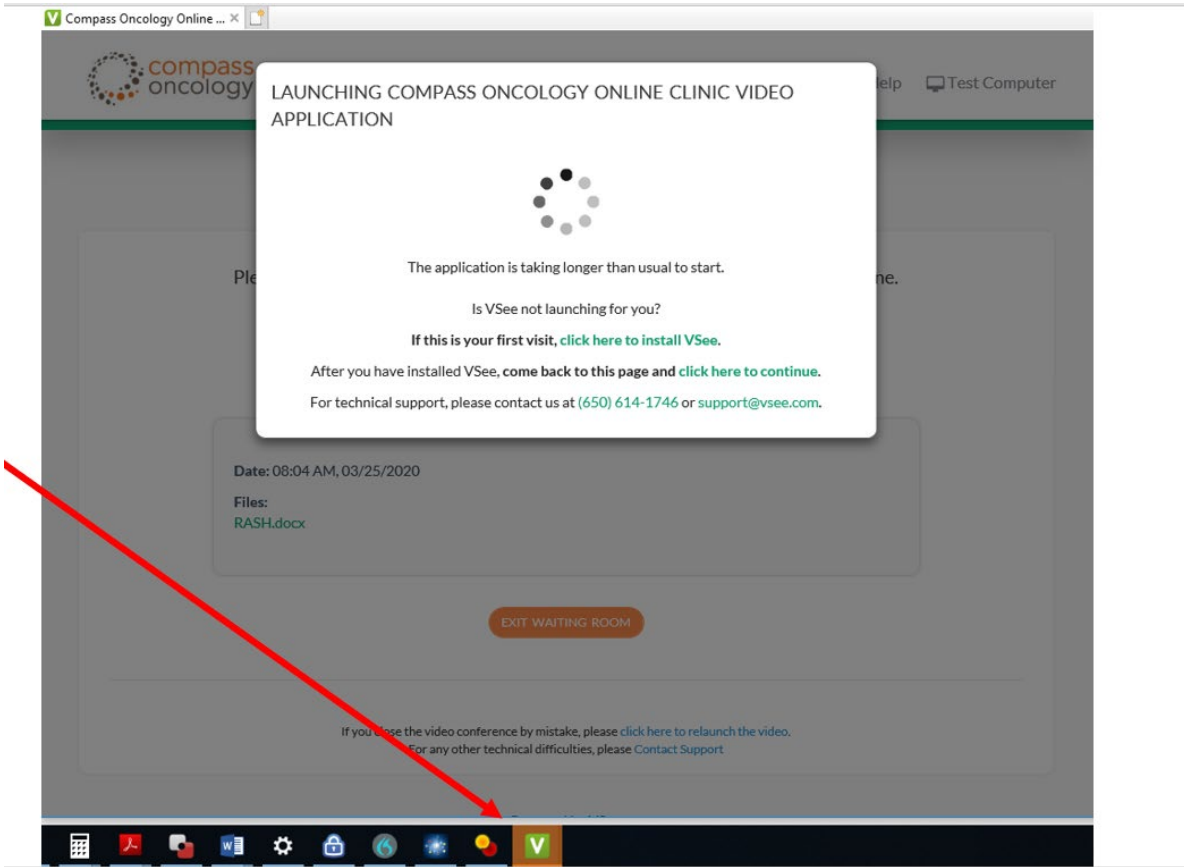
7. Once installed, you can test your audio/video connection prior to joining the visit by clicking on "Start Test" in the dialogue box that pops up



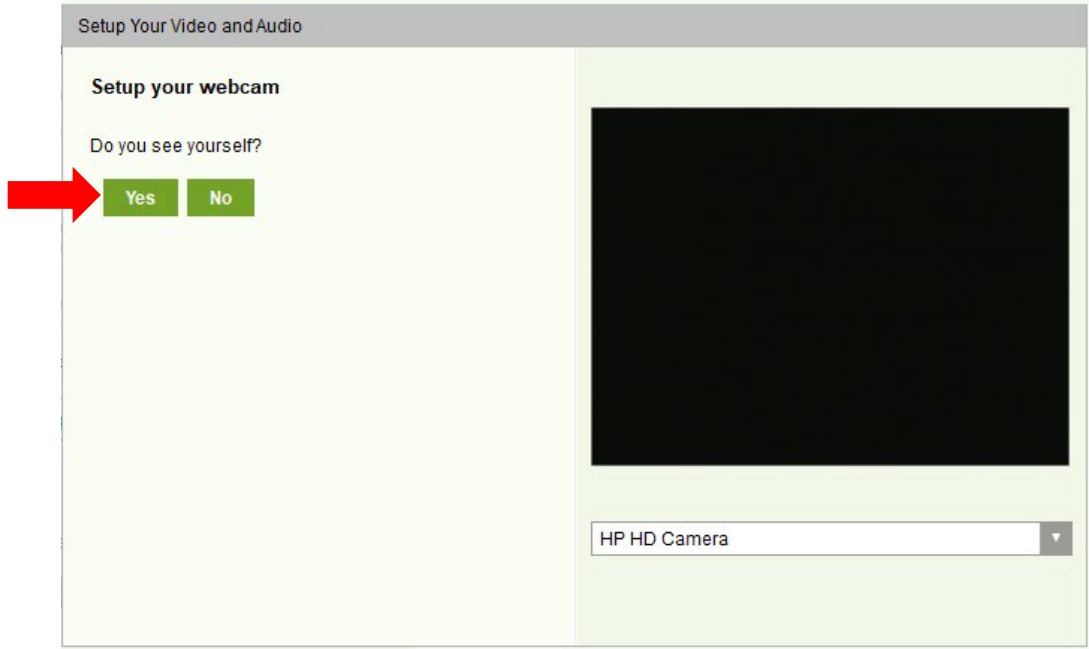
8. Unclick box in orange circle prior to clicking "Allow"



9. The VSee Desktop App will now show up on your taskbar at the bottom of your screen (red arrow)



10. You will go through three tests: webcam, computer audio and microphone. Click “Yes” when you confirm each is working.



11. Once the Computer Test is completed, you will return to the provider’s waiting room where you will wait until the provider starts the visit.



[Help](#) [Test Computer](#)

## Welcome to Dr. Tris Arcscott's Waiting Room

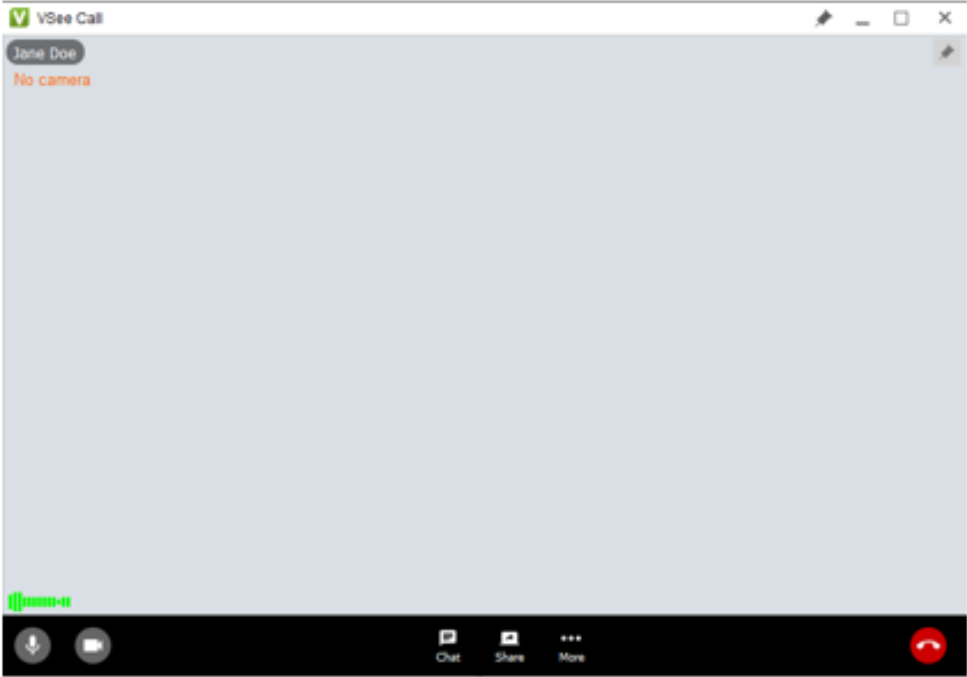
Please wait. Your provider will be with you shortly. You are the next patient in line.  
Telephone: +1.650.758.0255  
Meeting PIN: 840657

Date: 08:04 AM, 03/25/2020

Files:  
[RASH.docx](#)

EXIT WAITING ROOM

12. When the provider starts the visit, you will need to pull up the VSee Desktop App to proceed with the visit



VSEE application